



WABCO UNIVERSITY BACKGROUND

Sharing knowledge and expertise is central to the services that WABCO offers to the global commercial vehicle industry. As vehicle control systems and technologies become increasingly complex, there is a growing need for effective, flexible training solutions. That's a challenge that WABCO pursues with passion.

Building on WABCO's unique track record as a provider of professional training solutions for the commercial vehicle industry since the early 1970s, WABCO University was launched in 2006 as a centre of excellence to support the diverse qualification needs of customers worldwide across a number of platforms.

WABCO University offers training courses in almost every language and e-learning courses in seven languages, including German, Chinese and Russian. Participants can attend sessions at one of WABCO's 14 training centers worldwide or at a location of the customer's choice through e-learning which is offered online.

By offering flexible and effective solutions for learning, training and consulting, WABCO aims to enable participants to increase their knowledge and skills. As a result, participants can optimize their company's productivity and improve their business.

Based on each customer's needs, WABCO University's e-learning portfolio tailors a range of subjects such as latest technologies, WABCO products and the company's in-depth knowledge of the commercial vehicle industry.

More than 50,000 customers from 45 countries have successfully completed training at WABCO University since 2006.

WABCO University's e-learning program is currently serving more than 1,700 registered online participants.

The pillars of WABCO University include:

- 1. Technical Training:** The program features a wide range of technical training such as basic courses in air brake technology, foundation brake and electronic systems that are developed and manufactured by WABCO. There are also system trainings in ABS, EBS, ECAS, bus systems, driver safety training and training on local rules and regulations.
- 2. Business Training:** These practical training courses are driven by customer demand and tailored for immediate use in key business areas such as sales, telephone services, negotiation skills, quality and knowledge management, and business optimization.

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3. **E-Learning:** Up-to-date computer-aided interactive courses are tailored to each customer's needs covering a range of topics such as the latest technologies, WABCO products, and the company's in-depth knowledge of the commercial vehicle industry. Courses are fully web based and can be attended whenever and wherever needed.
4. **Consulting Service:** This offering includes consulting from industry experts for business process improvement, quality management, and human resources development. These unique consulting services help customers optimize their overall business productivity.

Further information is available at www.wabco-university.com