

**TRAINING &
SERVICE 2011**
WWW.WABCO-UNIVERSITY.COM

WABCO
University 



WABCO Vehicle Control Systems is one of the world's leading providers of electronic braking, stability, suspension and transmission automation systems for heavy duty commercial vehicles. WABCO's customers include the world's leading truck, trailer and bus manufacturers in every region of the world. We reduce the overall operating costs of our customer's vehicles and also help improve their performance, safety, efficiency and service life.

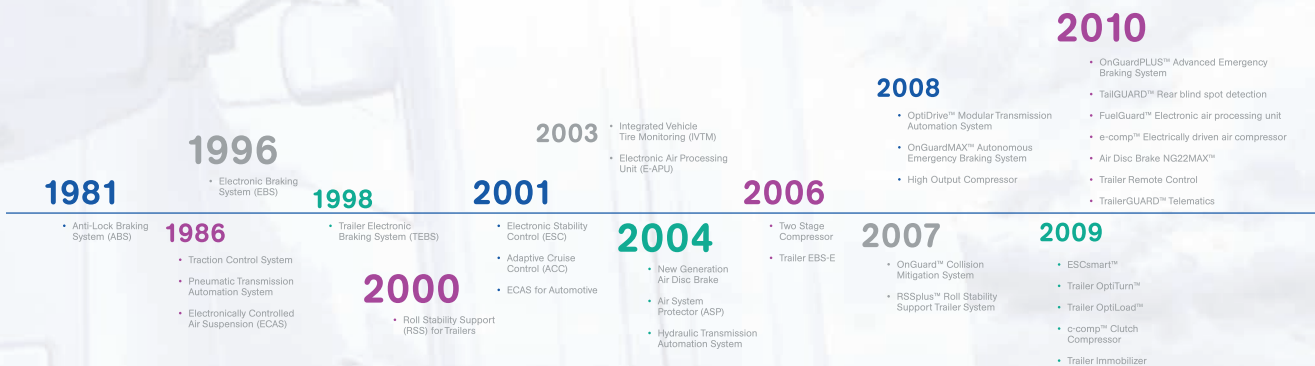


The WABCO UK Aftermarket team work hard to offer excellent service and product quality to our customers. Distributors, fleets, workshops and WABCO approved service centres have access to our sales desks, technical desks, WABCO website, service engineers and sales managers on a daily basis. We also have a purpose-built training and workshop facility at our new UK headquarters in West Yorkshire. WABCO's efforts were recognised by the Independent Automotive Aftermarket Federation (IAAF) formerly known as the Automotive Distribution Federation (ADF) as we won "Commercial Vehicle Parts Supplier of the Year" for three consecutive years, 2006, 2007 and 2008.

WABCO's long history of technology breakthroughs began with George Westinghouse's revolutionary invention, the air brake, in 1868. Today, WABCO is a global technology leader in the commercial vehicle industry and a preferred solutions provider to the world's leading truck, trailer, bus and car manufacturers.

New WABCO developments are protected by a comprehensive patent portfolio.

WABCO TECHNOLOGY AND INNOVATION LEADER



Cornerstones of WABCO's quest for innovation:

- Significant and continued annual investment in research and development
- More than 1,250 engineers worldwide including hubs in France, Germany, Poland, and the UK
- More than 10,000 years of engineering experience combined amongst our engineers
- Computer aided engineering (CAD/CAM)
- Three privately owned test tracks in Rovaniemi (Finland), Jeveresen (Germany) and Chennai (India)

Did you know that WABCO's website provides quick, easy access to a range of resources that can add value to your business? Visit the homepage of www.wabco-auto.com which features sections such as: Brochure Library, Find WABCO Service Locations, Product catalogue INFORM and myWABCO.



Brochure Library:

This comprehensive reference provides an overview of WABCO publications.

Find WABCO Service Locations:

This advanced location finder identifies the right partner in the right location to support your business locally from an efficient network that is part of one of the most powerful communities of service centres and distributors in the world.

Product Catalogue INFORM:

This catalogue offers online access to WABCO products including vehicle application lists. It can also cross-refer with original equipment product numbers; compare components using technical sheets; and offer the appropriate repair kit for a component, along with the relevant gross price of any WABCO component.



myWABCO:

myWABCO is each customer's contact point for WABCO Diagnostics and WABCO University: WABCO Diagnostics are designed to diagnose commercial and light commercial vehicles, with software and hardware available to meet specific needs. This innovative resource offers multi-purpose as well as modular solutions. WABCO University provides e-learning services across a number of WABCO systems, while registration is quick and easy. Prepare for your world of opportunities! Visit www.wabco-auto.com today!

We offer a variety of training courses at both our new West Yorkshire head office and customer locations.

Our experienced trainers believe in getting people involved in the training sessions, so we offer valuable hands-on experience via the use of purpose-built test rigs, and a fully equipped truck and trailer combination based in our dedicated training workshop. WABCO training courses cover installation, diagnosis and maintenance of Anti-Lock Braking Systems (ABS), Electronic Braking System (EBS), and Electronically Controlled Air Suspension (ECAS) Systems. Included in the training for these systems are topics such as Electronic Stability Control (ESC) and Roll Stability Support (RSS), which reduces the risk of heavy trucks, trailers and buses from rolling over and skidding. All our courses are supported with a full range of comprehensive user friendly course material, while no more than 16 people attend each session.

Our Training Centre is conveniently located in West Yorkshire and all our courses last for one day* and commence at 9.30am. Any course can also be held offsite depending on the location, facilities available and the number of attendees.

Please note that all training courses presented by our WABCO training instructors are now irtec accredited, and contain a final examination based on the course content.

To discuss and confirm your training requirements, please e-mail: customer.training@wabco-auto.com

*Please note that Trailer EBS D&E consists of two parts, over two consecutive days.

FEB

Tue 1st	Trailer EBS D&E pt1
Wed 2nd	Trailer EBS D&E pt2
Tue 8th	Truck EBS
Wed 9th	ECAS
Thur 10th	Trailer EBS E

MARCH

Tue 1st	Truck ABS
Wed 2nd	Trailer ABS
Tue 8th	ECAS
Wed 9th	Trailer EBS E

APRIL

Tue 5th	Basic Air Brake
Wed 6th	Trailer ABS
Thur 7th	Truck ABS
Tue 12th	ECAS
Wed 13th	Truck EBS
Thur 14th	Trailer EBS E

MAY

Tue 10th	Trailer EBS D&E pt1
Wed 11th	Trailer EBS D&E pt2
Tue 17th	Basic Air Brake
Wed 18th	Truck ABS

JUNE

Tue 7th	Trailer EBS D&E pt1
Wed 8th	Trailer EBS D&E pt2

2011 Training Fees

£170 per person per day
£900 group booking (max 8)

July to November dates will be released in May

WABCO System Diagnostics (SD) has continued to grow with more than 35 different software options now available. The access to System Diagnostics software has also changed with the launch of "myWABCO" which is the new personal "dashboard" of WABCO's online services.

For more details please visit: <https://www.wabco-auto.com/en/mywabco/welcome>

Alongside our System Diagnostics software, we also offer hardware accessory cases tailored to your needs.



Diagnostic case details are as follows:

Full diagnostic case

(446 301 020 0)

Trailer case (446 301 023 0)

Truck case (446 301 025 0)

Bus case (446 301 026 0)

In March 2010, WABCO and Würth Group established a joint company, WABCOWÜRTH Workshop Services, to service commercial vehicles in Europe. WABCOWÜRTH offers you the service competence of WÜRTH and the technological competence of WABCO from a single source. Significant benefits for your commercial vehicle workshops include:



- W.EASY, the world's first multi-brand diagnostic system with integrated WABCO System Diagnostics
- Innovative, transparent and efficient diagnostics for trucks, trailers and light commercial vehicles
- Customised packages of hardware, software, hotlines and training
- Quick, personal and comprehensive after-sales service

Isn't it time you took a lead? Find out more about WABCOWÜRTH at www.wabcowuerth.com

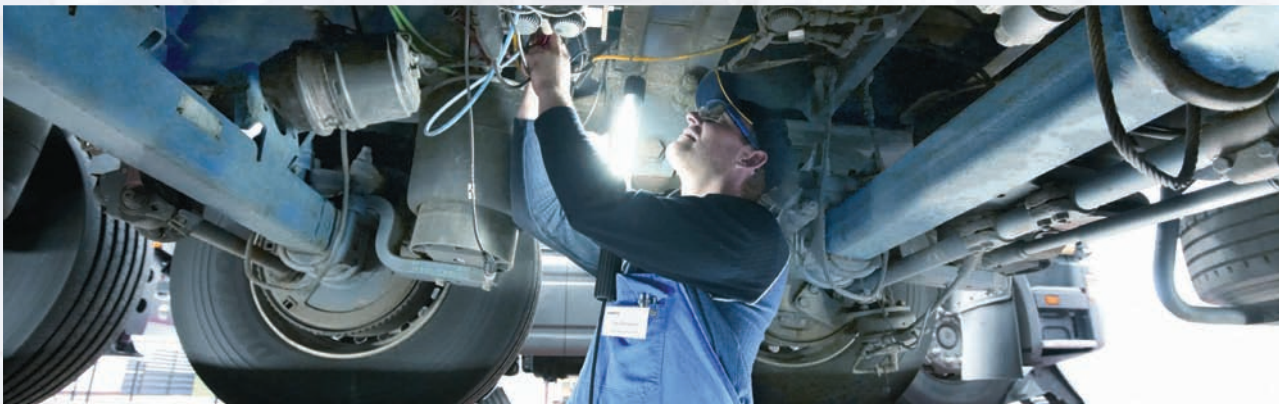


WABCO service centres are certified using the commercial vehicle industry's most stringent criteria involving training of personnel and qualification of equipment and professional workshop practices. As a result, WABCO service centres offer industry leading services in technology diagnostics, maintenance and repair over a vehicle's lifetime while also providing complete assessment and fulfilment of WABCO warranties.

The WABCO UK service centre network is part of a global network now numbering over 1,700 Service Partners in 110 countries. The UK network is audited every eighteen months to ensure the required standards are maintained.

- Electronic systems adjusted / parameter settings changed
- Warranty assessment
- Dedicated to providing excellent levels of customer service

To find out the details of your nearest service centre, please use the WABCO advanced location finder at: <http://www.wabco-auto.com/findwabco>



INTELLIGENT TRAILER PROGRAMME



Discover how the Intelligent Trailer Programme will help you to reduce the operational cost of your trailers and trucks, while increasing the safety and improving the comfort for drivers

OptiTurn™
OptiLoad™
Immobilizer
TailGUARD™

TrailerGUARD™ Telematik
Trailer Remote Control
Emergency Brake Alert

Watch the movies on these and additional functions on
www.wabco-auto.com/intelligenttrailer

WABCO