

# WABCO CUSTOMER CARE CENTER

AVAILABLE MONDAY TO FRIDAY FROM 8 A.M. TO 8 P.M.

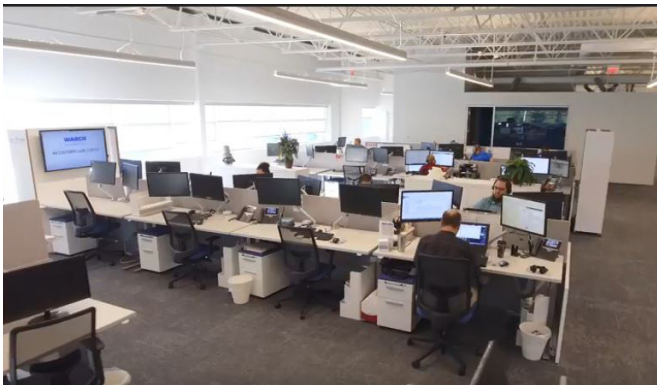
The WABCO Customer Care Center provides complete support for the comprehensive portfolio of products sold in North America. This team of highly knowledgeable, specially trained professionals is based within the region, with headquarters located at WABCO's Americas headquarters in Auburn Hills, Michigan, USA. The team is able to support in English, Spanish and French.

The Customer Care Center is dedicated to providing accurate and timely assistance for each and every customer. The team provides the following services:

- Technical support, including diagnostic and troubleshooting assistance, repair support and warranty claim filing for both WABCO original equipment products and WABCO aftermarket service parts
- Sales support, including parts availability, pricing and purchase order processing
- Specifications support, including questions on part specifications, custom installations, technical drawings and alternative parts
- Seamless access to WABCO affiliated product support, including MICO® off-highway products, OptiFlow aerodynamic solutions and TOOLBOX™ diagnostic software

All of WABCO's customers are invited to contact the Customer Care Center, including service technicians, dealers, distributors and fleets. To reach the Customer Care Center, customers can:

- Call 1 (855) 228-3203 (U.S./Canada) or (800) 953-0248 (Mexico)
- Email [wnacustomercare@wabco-auto.com](mailto:wnacustomercare@wabco-auto.com) (for technical support), [wabconaorders@wabco-auto.com](mailto:wabconaorders@wabco-auto.com) (for sales support) or [wabconaspecs@wabco-auto.com](mailto:wabconaspecs@wabco-auto.com) (for specifications support)



Contact the WABCO Customer Care Center at 855-228-3203.

**WABCO** is the leading global supplier of braking control systems and other advanced technologies that improve the safety, efficiency and connectivity of commercial vehicles. Originating from the Westinghouse Air Brake Company founded over 150 years ago, WABCO is powerfully "Mobilizing Vehicle Intelligence" to support the increasingly autonomous, connected and electric future of the commercial vehicle industry. WABCO continues to pioneer innovations to address key technology milestones in autonomous mobility and apply its extensive expertise to integrate the complex control and fail-safe systems required to efficiently and safely govern vehicle dynamics at every stage of a vehicle's journey – on the highway, in the city and at the depot. Today, leading truck, bus and trailer brands worldwide rely on WABCO's differentiating technologies. Powered by its vision for accident-free driving and greener transportation solutions, WABCO is also at the forefront of advanced fleet management systems and digital services that contribute to commercial fleet efficiency. In 2019, WABCO reported sales of over \$3.4 billion and has almost 14,000 employees in 40 countries. For more information, visit:

[www.wabco-na.com](http://www.wabco-na.com)

**WABCO**